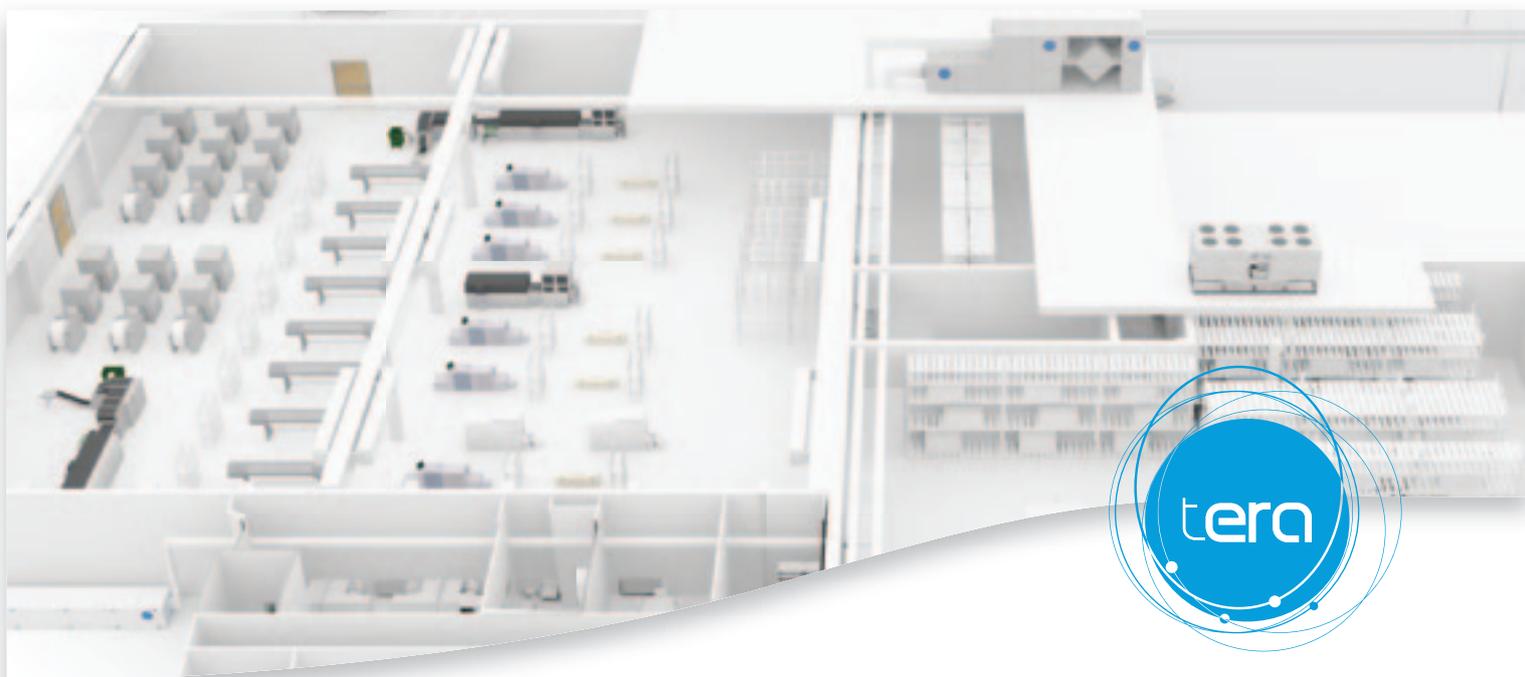




solutions for air-conditioning units and systems

remote control services



Remote control of your new services

tERA is the new platform that can rapidly transform your business into a provider of services

Use CAREL as an expert partner to build your new service proposal. tERA combines different technological platforms to ensure a cutting-edge solution: mobile connectivity, cloud computing and remote control SW are integrated into one immediately accessible service. The tERA platform represents your ally for optimising your work and proposing your customers new services.

Retrieve all the information you need at a simple click: you can solve minor configuration problems directly from your office, wherever you are.

For more serious problems, fast data analysis gives you all the information you need before taking action and lets you know what components you have to take with you to restore correct system operation.

For structural problems, you can connect via remote and upgrade the unit's control SW. tService offers a complete step-by-step procedure for keeping your system under control and restoring correct operation.

Reduce maintenance costs by remote analysis of system operation.

Improve customer service levels through faster troubleshooting

Stand out from competitors with a more proactive proposal

Plan repairs even before the customer realises there's a problem, through a combination of data analysis and alarm notification.



analyse site behaviour

Make system innovation more secure

control your new technological solutions and optimise unit operation. Use advanced graphs to compare all the main system parameters. Check site operation before and after updating the configuration: in this way, you can easily highlight the advantages of the new settings. Create a dashboard of the system for the installation manager. You can offer a custom layout with all the main information on site operation. Customers are thus assured that expert personnel are keeping their units under control and will be satisfied with the service offered.

Connectivity to your system is simple and immediate; you can freely choose which communication channel to use, either Wireless GSM or an Ethernet line, with secure and reliable solutions. You can access all system information from any device: from your PC in the office, or smartphone or tablet wherever you're working offsite.



check system status



plug&play

Wherever your system,
Wherever you are...
...you can have your system in your pocket in just a few steps



Scalable solution

10, 100, 1000 systems
10, 100, 1000 users...
...the information you need will always be available



Your ideas

For all your new ideas...
For all your customers' needs...
...you have a simple tool to turn your ideas into reality.

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